

## Smart Card Program

The Smart Card program provides commuters with a convenient way to pay their daily parking fees, without the hassle of having to carry cash.

### *Answers to your questions about the City of Naperville's Smart Card Program:*

#### **Q. How Does a Smart Card Work?**

**A.** Commuters can purchase a pre-paid Smart Card in increments up to \$100. The Smart Card can then be used to pay daily parking fees. Each time the card is used, \$2 will be deducted from the card balance. The cards can be recharged in the Finance Department at the Naperville Municipal Center (400 S. Eagle Street), at the city's satellite office, Community Connection (535 Fairway Drive) or at designated daily fee parking machines.

#### **Q. Where can I purchase a Smart Card?**

**A.** Interested commuters can purchase a Smart Card at the Naperville Municipal Center or at Community Connection.

#### **Q. Where can I get more information on the Smart Card program?**

**A.** For more information on the Smart Card program, contact the city's Finance Department at (630) 420-6059.

# City of Naperville

## *Daily Fee Parking Equipment Upgrade*

*December 2003*



## Naperville

Department of Public Works  
414 E. 5th Avenue  
Naperville, Illinois 60563  
(630) 420-6095  
[www.naperville.il.us](http://www.naperville.il.us)

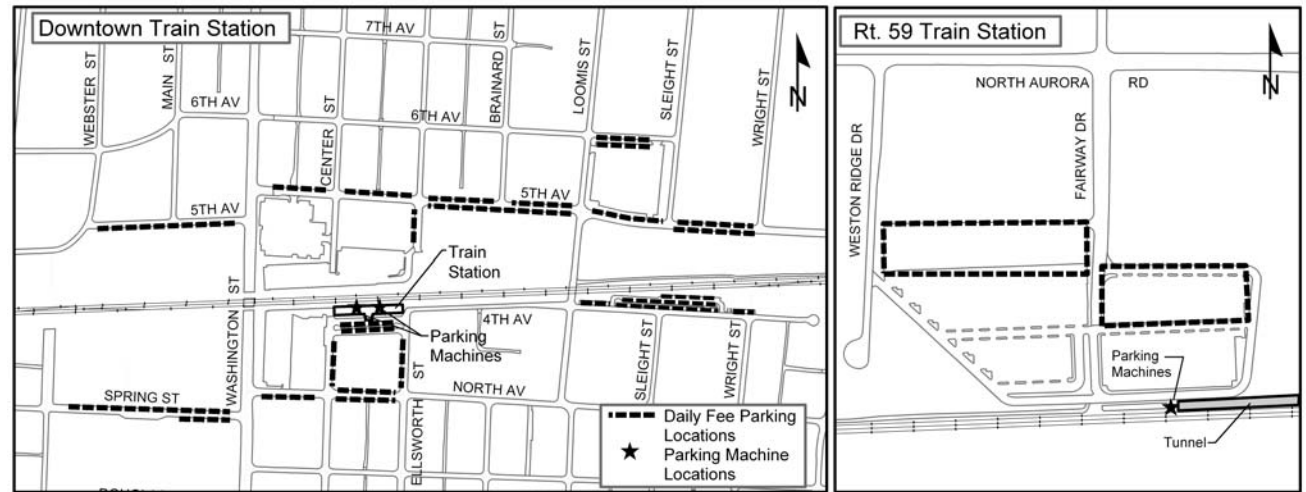


## Naperville

Department of Public Works

*In an effort to provide more reliable and convenient service to Naperville commuters, the city will be upgrading its daily fee parking equipment at both train stations.*

## Commuter Parking



### New Daily Fee Parking Machines

Beginning Monday, December 15, new daily fee parking machines will be operational at both train stations. The 11 new technologically updated machines will be installed on the station platforms beginning December 12, at both the Route 59 train station and the downtown train station.

The new daily fee parking machines will be partially funded by a grant from the West Suburban Mass Transit District. The new machines will be blue in color and will replace the existing machines. The new machines are customer friendly and will replace the city's older, higher maintenance daily fee parking machines. Commuters will find that the new machines are just as easy to use as the existing machines.

Like the existing machines, the new units will accept cash and Smart Cards as payment for daily fee parking. Each train station will also have one dedicated machine that will only accept Smart Cards, which will speed up the payment process. The new machines will also allow commuters to recharge their Smart Cards on site. **Daily fee parking will remain at \$2, and the machines will not make change.**

### How to Use the New Machines

Although the new daily fee parking machines are slightly different in appearance, they function in a very similar fashion. To use the new machines, commuters should follow these six easy steps.

1. First, enter your parking space number on the keypad
2. Carefully verify your parking space number
3. Press OK
4. Insert your Smart Card or your \$2 cash payment into the machine
5. Wait for verification
6. Your Smart Card will be ejected once the transaction is completed. Remember to save your receipt for your records.

### Update Existing Smart Cards

To accommodate the new daily fee parking machines, Naperville commuters will be required to exchange their existing Smart Cards and purchase a new and updated version. Commuters are encouraged to spend down the balance of their existing Smart Cards as they will not be accepted by the new machines.

***Through January 30, 2004, commuters will be able to exchange their Smart Cards for a new Smart Card or a refund during normal business hours at:***

- Naperville Municipal Center  
400 S. Eagle Street

Mon.-Wed., Fri. 7:30 a.m.-5:30 p.m.  
Thursday 7:30 a.m.-8 p.m.

- Community Connection  
535 Fairway Drive

Monday-Friday 9 a.m.-8 p.m.