

For further information

Contact the Naperville Police Department's Senior Services Coordinator at (630) 420-6725.



Certified Search Specialist with Fastrack tracking equipment.



The Naperville
Police Department's

FASTRACK PROGRAM



*Electronic Technology
to Locate Missing Persons*

Alzheimer's • Autism • Down Syndrome

How Fastrack Works

The Naperville Police Department has combined “tried and true” radio technology with specially trained response team members to build an effective life-saving system that has proven itself nationally, time and time again, to be reliable, responsive, practical and affordable.

People who are part of the Fastrack Program wear a personalized transmitter on their wrist or ankle 24/7. When a caregiver notifies the Naperville Police Department that the participant is missing, a search and rescue team responds and starts searching with the mobile tracking equipment. Search times have been reduced from hours and days to minutes.

The Fastrack Program is much more than a passive identification bracelet. It is a small, water-resistant transmitter that emits a tracking signal every second, 24 hours a day. The signal can be tracked on the ground – by searchers on foot or in vehicles – or from the air over several miles. As each transmitter has a unique radio frequency, the Fastrack search team is able to positively locate, identify and return the person who has wandered away from home or a care facility, usually in 30 minutes or less.



A family checking their equipment.



Fastrack Team members visit participants in their homes to inspect bracelets, install new batteries and talk with family and caregivers.

Technology is Only Half the Story

Fastrack emphasizes relationships between team members and the people who may wander before the need may arise for a rescue. Team members conduct home visits to register the participants and maintain the equipment. Fastrack team members are trained, not only in the use of the electronic tracking equipment, but also in ways to communicate with a person who has Alzheimer's, Autism or Down syndrome. Locating the person is only half the mission. The person who is located will be disoriented, anxious and untrusting. The Fastrack team knows how to approach the person, gain their trust and put them at ease for the trip home.