

The New Loaves & Fishes

Where are we located?

The pantry is conveniently located to all Naperville and Naperville township residents in the business park just east of Rt. 59 and south of N. Aurora Rd.

From N. Aurora Rd & Rt. 59:

Turn south on Route 59 for 0.6 miles, then left at the light on Meridian Parkway/Glacier Park Ave. (at Target). Turn left again at High Grove Lane. Go 0.2 miles to the entrance of the pantry at 1871 High Grove Lane. Follow the entrance to the back of the lot. Parking is around the pantry to the right.

From W. Ogden Ave:

Follow Ogden Avenue (Rt. 34) as it turns south. Turn right on Quincy Avenue. Take a right on High Grove/Fort Hill Drive. Go 0.3 miles to the entrance of the pantry at 1871 High Grove. Follow the entrance to the back of the lot. Parking is around the pantry to the right.

1871 High Grove Lane
Naperville, IL 60540

Phone: (630) 355-3663 (FOOD)

Fax: (630) 355-0562

Email: info@loaves-fishes.org

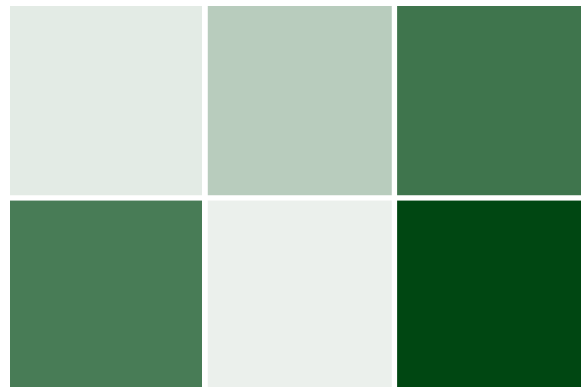
Website: www.loaves-fishes.org



Welcome



Loaves&Fishes
Ending Hunger  Empowering Lives



Welcome

Welcome to Loaves & Fishes Community Pantry! We understand the hardships many families face in today's economy and are focused on providing assistance to help you on your path to self-sufficiency.

Our Food Assistance and Support programs, like **Pathways to Empowerment**, are outlined in this brochure. We hope that you and your family feel respected and empowered at Loaves & Fishes.



About Loaves & Fishes

Loaves & Fishes is a **Client Choice pantry**—allowing you to choose food and household items that your family will enjoy. Shelves are stocked continuously and food distribution hours have been extended to help you find a convenient time to pick up food.

Food Pick-up Times

Tuesdays: 10:00 a.m. – 3:00 p.m.

Wednesdays: 10:00 a.m. – 3:00 p.m.

Thursdays: 3:00 p.m. – 8:00 p.m.

Saturdays: 8:00 a.m. – 12:00 p.m.

PLEASE NOTE:

Registration ends 30 minutes prior to closing to allow enough time for Client Choice shopping.

Food Assistance

All pantry services are provided at no charge primarily through the charitable donations of local area churches, community groups, organizations, individual donors, and businesses.

The pantry offers:

- Canned, frozen and fresh grocery items, including a balanced selection of meat, dairy, proteins, breads, cereals, grains, fruits and vegetables
- School nutrition programs for students
- Personal care items, such as shampoo, toothpaste, deodorant, dishwashing liquid and laundry detergent
- Diapers and baby wipes
- Pet foods

(Supplies vary based on availability.)

Loaves & Fishes Community Pantry serves households in Naperville and DuPage County. You must provide both proof of identity (such as a driver's license or consular ID card) and verification of residency (utility bill or lease) every time you come. To qualify for food assistance, your household's gross monthly income must be within the guidelines established by the Illinois Department of Human Services for your family size. (See *Income Guidelines* on next page.)

Home Delivery Service

Home Delivery Service is available to Naperville residents of the following apartments: Charles Court, Maple Court, Martin Avenue, Ogden Manor, and Katharine Manor. Please call us to set up home delivery if you live in one of these residences and cannot come to the pantry.





Loaves & Fishes Community Pantry has partnered with other community agencies to offer additional assistance to families in finding a path to self-sufficiency. These services are available at the pantry for your convenience. Please be sure to let pantry staff know if you would be interested in assistance in the following areas:

Tax Preparation

Households with a 2010 annual income of \$49,000 or less can find free assistance in preparing state and federal taxes at the pantry on Fridays and Saturdays through April 15.

Tutoring in English Language

Tutoring is available at the pantry through Literacy DuPage for individuals needing help in learning to read, write, speak or understand English.

Family & Personal Counseling

Families and individuals needing support can receive counseling through Samaritan Interfaith to help with emotionally stressful circumstances.

SNAP Applications

Get help in determining eligibility and submitting online applications for Link cards (food stamps) through the Supplemental Nutrition Assistance Program.

Please contact the pantry or check the website for information on workshops throughout the year offering assistance in budgeting, employment, health and nutrition, and more!

Questions:

Are there income restrictions?

All pantry clients living in Naperville and DuPage County are subject to income restrictions. To qualify for food assistance, your household's gross monthly income must be within the guidelines established by the Illinois Department of Human Services for their family size. *(See below)*

How often can I pick up food?

Loaves and Fishes Community Pantry primarily serves residents of Naperville and Naperville Township. DuPage County residents in need of food assistance are also eligible to receive food distributions. All clients within these service areas are able to receive a Client Choice food distribution once every two weeks (14 days).

What if I can't come in to pick up food?

Any person listed as a member of your household can come to the pantry to pick up food distributions as long as they have the required

documents. If no one from your household is available to pick up food, you can designate a proxy to act on your behalf. The individual must have a completed **PROXY** form and client identification in order to pick up household food. Proxy forms are available at the pantry or on the website (www.loaves-fishes.org/register).

Where can I park if I'm disabled?

Disability parking is available to clients who have authorized disability plates or parking placards. Placards must be present in the vehicle. Parking in restricted or prohibited areas is not allowed, even with disability plates and parking placards. Vehicles are also prohibited from parking in any manner that creates a traffic hazard.

How can I get help with some of my other household needs?

In some cases, our pantry staff can assist you in locating other support needs provided by the community. Please be sure to ask for information during check in.

DHS Maximum Monthly Gross Income for Fiscal year 2012 (July 1, 2011 through June 30, 2012)

People in Household	Gross Monthly Income
1	\$1,180
2	\$1,594
3	\$2,007
4	\$2,421
5	\$2,835
6	\$3,249
7	\$3,663
8	\$4,077
Add \$414 for each additional household member.	

Support Services in DuPage County

DUPAGE COUNTY REFERRAL

DuPage County Department of Human Services provides a listing of support services in the DuPage County area. For assistance in locating a service, please call **DuPage County Community Services, Information and Referral: 630-407-6500; Toll free: 800-942-9412**. For deaf and speech impaired help by phone, dial 711. By internet, visit **www.dupageco.org/humanservices**. All services are based on eligibility requirements.

The following is a partial listing of DuPage County Community Services referral information.

DUPAGE COUNTY REFERRAL (Partial Listing)

HOUSING ASSISTANCE

Bridge Communities (630) 545-0610
 Catholic Charities (630) 495-8008
 Community Housing Assoc. of DuPage (630) 993-9530
 DuPage P.A.D.S. (630) 682-3846
 Family Shelter Service (630) 469-5650
 World Relief – DuPage (630) 462-7566
 NCO Youth & Family Services (630) 717-5229
 (Transitional Housing Program)

CAREER & EMPLOYMENT SERVICES

Community Career Center (630) 961-5665
 WorkNet DuPage (630) 955-2030

CLOTHING & FURNITURE

Calvary Church (630) 585-3231
 Goodwill (630) 357-6258
 Salvation Army (630) 629-4948
 Sharing Connection, Downers Grove (630) 971-0565

ADDITIONAL FOOD & PERSONAL ITEMS

Illinois Hunger Coalition Hotline 800-359-2163; or website: www.direct2food.org
 Northern Illinois Food Bank: (630) 443-6910
 Hands and Feet Outreach (630) 832-5580
 People's Resource Center (630) 682-5402
 West Suburban Community Pantry (630) 512-9921

GENERAL EMERGENCY ASSISTANCE

LIHEAP (Heating & energy assistance) (630) 407-6500
 Catholic Charities, Lombard (630) 495-8008
 Naperville C.A.R.E.S. (630) 369-0200 (Naperville residents only)

HEALTH CARE

Access DuPage (630) 510-8720 Information on eligibility for DuPage Community Clinic health care programs
 DuPage Community Clinic (Dental), Wheaton (630) 690-7450
 DuPage Community Clinic (Medical) Wheaton (630) 690-0639
 DuPage County Health Department Community Health Services, Wheaton (630) 682-7400
 WIC (Women, Infants & Children nutrition program) 1-800-323-4769

LEGAL SERVICES

Prairie State Legal Services (630) 690-2130

SENIOR CITIZEN SERVICES

DuPage County Senior Citizens Services (630) 407-6500;
Toll free 800-942-9412

VETERANS SERVICES

Veterans Assistance Commission of DuPage County, 630-407-5655

TOWNSHIPS IN DUPAGE COUNTY

Local government offices are available for food, utilities (LIHEAP), housing, transportation, and other general assistance:

Naperville Township	(630) 355-2786
Addison Township	(630) 530-8161
Bloomington Township	(630) 529-9993
Downers Grove Township	(630) 719-6610
Lisle Township	(630) 968-2087
Milton Township	(630) 668-1616
Wayne Township	(630) 231-7140
Winfield Township	(630) 231-3591
York Township	(630) 620-2400